



Case Study – Labor Management Solution – Road Runner

Roadrunner is the india leading logistic company having more than 25000 delivery boys across India. Leading Food Outlets like Macdonald , Faasos , Dum Biryani etc use road Runner as the delivery partner for delivery food to client door steps.

Problem Statement:

Roadrunner find difficulties with Labor On boarding, documentation, Payment processing , Attendance , Contact information, exit process etc. Brilliant offer solutions which offer complete end to end solution from interview , Appointment , On boarding , Payment processing to exit of the employee. System offer real time information to the Operations staff and generate various dashboard and MIS reports.

Road Runner chose Brilliant for these major features:

- Ease of use: no special IT training or hardware requirements.
- Reasonable price.
- Ability to use existing systems/ data.
- Saves time and spreads a word in a better way.
- Online payment/Registration System is made easier.
- Document Management
- Payment Processing
- Various Statuary Report IT / ESIC / PF / PT etc

Result:

Roadrunner operation team has handy information about the delivery boy their locations , their payment , Documents , Issues , Dues / recovery if any. This help roadrunner to save it operation cost by 5 %.